To Customers and Related Parties:

Regarding a Guest of HOTEL UNIZO Osaka Umeda Who Tested Positive for Coronavirus

Late on the evening of August 6, 2020, it was found that a guest of HOTEL UNIZO Osaka Umeda, a hotel of our company's group, had tested positive for the coronavirus. Putting first priority on the safety of our customers and employees, our company has taken measures including the following in cooperation with the jurisdiction's public health center and other officials:

- 1. Disinfection of the inside of the hotel building according to instructions of the jurisdiction's public health center
- 2. The giving of instructions to guests staying at the hotel at the time
- 3. The checking of the physical condition of employees at work

*Please note that the public health center shared its opinion with us that guests staying at the hotel and employees of our company do not fall under the category of having been in high-risk contact during the above period as well as thereafter.

<Persons tested positive>

--1 person

<History of the person's usage of our hotels>

Hotel used: HOTEL UNIZO Osaka Umeda (1-10-3 Shibata, Kita-ku Osaka-shi, Osaka)

--Period of stay: August 1 (Saturday) to August 7 (Friday)

<Measures to be taken hereafter>

Hereafter, our company will continue its initiatives for preventing the spread of infection, while continuing to cooperate with the jurisdiction's public health center and other officials.

<For inquiries regarding this matter>

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